

## **64666 Consumer Notification**

### **(a)**

For water systems that filter approved surface water, the supplier shall notify persons served by the system whenever there is a failure to comply with any of the treatment requirements specified in sections 64652, 64653, 64653.5(b), and 64654(a) or performance standards specified in sections 64653(c) and (h) and 64654(b).

### **(b)**

For water systems that do not filter approved surface water, the supplier shall notify persons served by the system whenever: (1) There is a failure to comply with sections 64652.5(b) through (k), sections 64652 and 64654(a), or section 64654(b); (2) The turbidity level in a representative sample of the approved surface water immediately prior to the first or only point of disinfectant application exceeds 5 NTU; or (3) The unfiltered approved surface water has been identified as a source of waterborne microbial disease outbreak.

#### **(1)**

There is a failure to comply with sections 64652.5(b) through (k), sections 64652 and 64654(a), or section 64654(b);

#### **(2)**

The turbidity level in a representative sample of the approved surface water immediately prior to the first or only point of disinfectant application exceeds 5 NTU; or

**(3)**

The unfiltered approved surface water has been identified as a source of waterborne microbial disease outbreak.

**(c)**

The notification required by either subsections (a) or (b) shall be given in accordance with sections 64463.1 or 64463.4, as required.

**(d)**

For water systems that filter approved surface water, the supplier shall notify persons served by the system whenever there is a failure to comply with the monitoring requirements specified in sections 64655 or 64656. The notification shall be given in accordance with section 64463.7.

**(e)**

For water systems that do not filter approved surface water, the supplier shall notify persons served by the system whenever there is a failure to comply with the monitoring requirements specified in sections 64652.5(b), (d), or (e), or 64656. The notification shall be given in accordance with section 64463.7.

**(f)**

If a supplier is unable to remove a source from service pursuant to section 64652.5 (l), the supplier shall notify the State Board immediately, and notify persons served by the system pursuant to section 64463.1.

**(g)**

A supplier shall comply with the public notification and special notice requirements of section 64650(f)(1).